

Inspection Codes:

0061	Progress inspection 3-A	4110	Footing & reinforcement
1110	Underground building drains	4120	Slab
1120	Underground water supply	4130	Steel/bonding
1130	Building sewer	4140	Subfloor
1210	Drainage, waste & vent piping	4210	Exterior wall const
1220	Interior water supply	4215	Shear panels
1230	LP Gas pressure test	4220	Floor Sheathing
1240	Pressure regulator	4230	Roof sheathing
1250	Backwater valve	4240	Insulation inspection
1310	MP gas piping	4250	Insulation certificate
1410	Water heater	4260	Interior wall
1420	Gas meter clearance	4270	T-bar
1500	Final Plumbing	4280	Floor system(s)
2110	Ducts & plenums underground	4290	Roof system
2210	Ducts & plenums above grnd	4310	Pre-roofing
2220	Combustion vents	4330	Exterior lath
2310	Wall furnaces	4340	Drywall
2320	Vent supply	4350	Draft stops
2330	Vent exhaust	4360	Grout lift
2340	A/C unit	4370	Fence/gate(s)
2410	Furnaces (FAU)	4380	Tilt-up panel
2500	Final Mechanical	4410	Title 24 handicap
3110	Underground electrical	4420	Title 24 energy
3120	Grounding	4470	Special inspection clearance
3210	Conduits/cables	4500	Final Building
3220	Rough electrical		
3225	Bonding		
3230	Service panel		
3310	Subpanels		
3320	Temporary power		
3410	Signs		
3420	Electrical meter clearance		
3500	Final Electrical		

COMBINATION CODES FOR NEW TRACT HOUSING ONLY

1125	Underground plumbing (Bldg drains & water)
1135	Underground plumbing (Bldg drains, water & sewer)
4135	Building foundation (Foundations, footings & slabs)
3135	Underground electrical (Ufer ground & sweeps)
1235	Rough plumbing (DWV & interior water)
2335	Rough Mechanical (Ducts & plenums, combination vents, vent exhaust)
2336	
3235	Rough Electrical (includes service panel)
4295	Interior wall (Interior wall, floor system, roof system, draft stops)
1535	Final plumbing (includes gas meter & water heater)
3535	Final electrical (includes electric meters)
4500	Final Building



Planning and Building Department

Voice Permits™ IVR User's Guide (619) 409-5434

Call the automated *Voice Permits™* IVR system
for your
Building Division inspection requests,
24-hours a day

City of Chula Vista Planning and Building Department
Building Division
276 Fourth Avenue, Chula Vista, CA 91910
<http://www.ci.chula-vista.ca.us>

Welcome to *Voice Permits™*

In an ongoing commitment to improve customer service, the City of Chula Vista has installed an Interactive Voice Response (IVR) system for scheduling or canceling inspections and for obtaining results of inspections, 24 hours a day, 7 days a week!

***Voice Permits™* Line
(619) 409-5434**

**Schedule Inspections
Cancel Inspections
Obtain Inspection Results**

You will be prompted through the entire process. Press [*] at any time for more information.

Before Calling You Will Need:

1. A touch-tone telephone
2. A site-specific Permit Number
3. A four-digit Inspection Code – Choose the code for the type of inspection you need from the list inside this brochure

Choose from the following Options:

Press [1]	Schedule an Inspection
Press [2]	Cancel an Inspection
Press [3]	Obtain Inspection Results
Press [0]	Speak with an operator
Press [9]	Repeat this menu
Press [*]	Listen to General Information
Press [#]	Hang up

The **Voice Permits™** system will prompt you through the necessary steps (see below) during your call. You may make multiple requests during each call. At the end of the call you will be issued a confirmation number. We recommend that you keep a record of your confirmation numbers and associated requests in case you need them for future reference.

Schedule an Inspection:

1. Enter the **Permit Type**: for Building, press [1], or for Sign, press [2].
2. Enter the six-digit **Permit Number**, including any zeros. The system will confirm this permit by speaking back the site address.
3. Enter the four-digit **Inspection Code** from the list inside of this brochure.
4. Enter the **code** for the **Day of Inspection**. The cut-off time is 4:00 pm on a business day for an inspection requested for the next business day.

After you have scheduled an inspection, you can:

- **Request another inspection**, same permit
- **Request another inspection**, different permit
- **Get a Confirmation Number and hang up**. Use this Confirmation Number when inquiring about this telephone request.
- **Return to Main Menu**

Cancel (or Cancel & Reschedule) an Inspection:

1. Enter the **Permit Type**: for Building, press [1] or for Sign, press [2].
2. Enter the six-digit **Permit Number**, including any zeros. The system will confirm this permit by speaking back the site address.
3. Enter the four-digit **Inspection Code** from the list inside of this brochure.

After you have cancelled the inspection, you can:

- **Cancel another inspection**, same permit
- **Cancel another inspection**, different permit
- **Reschedule an inspection**
- **Get a Confirmation Number and hang up**. Use this Confirmation Number when inquiring about this telephone request.
- **Return to Main Menu**

Obtain Inspection Results:

1. Enter the **Permit Type**: for Building, press [1] or for Sign, press [2].
2. Enter the six-digit **Permit Number**, including any zeros. The system will confirm this permit by speaking back the site address.
3. Enter the four-digit **Inspection Code** from the list inside of this brochure.

After you have listened to the inspection results, you can:

- **Listen to more results**, same permit
- **Listen to more results**, different permit
- **Listen to any messages** from your inspector
- **Get a Confirmation Number and hang up**. Use this Confirmation Number when inquiring about this telephone request.
- **Return to Main Menu**

Transfer to Staff and Obtain Additional Information:

You can press [0] at any time to transfer to a live staff member. You can also press [*] to hear an explanation of your current options.